

Figure 2.3: Strategies for Facing Conflict, Lack of Direction, and Power Struggles

Scenario Three: Facing Conflict, Lack of Direction, and Power Struggles	Strategies
What data would you gather?	
How would you present the data to appeal to a sense of commitment?	
How would you use the facts to inform, not to scold?	
How would you use the facts to stimulate personal ownership and internal agency?	